



SmartHub.ai

CONVERGE: Reliable & Exceptional Meeting experiences AI/ML-driven AV & Conf Room Management

Organizations are working in a hybrid mode post the pandemic, leveraging conference rooms more than ever before. Conference rooms and its dozens of devices need to be in top shape ALL the time to deliver seamless meeting experiences to users. AV Operations teams with tight budgets and shortage of skilled technicians, struggle to keep up with the mounting complexity of manually managing these rooms & devices. SmartHub's CONVERGE™ solution automates the management of AV equipment & collaboration software providing proactive alerts and self-healing capabilities to resolve problems before they impact users, with a high level of efficiency.



MONITOR HEALTH & REMEDIATE

Onboard, configure, monitor & manage Rooms and ALL its devices regardless of Make, Model or Protocol. Issues are detected within minutes to generate Alerts and self-healing works to resolve automatically. Troubleshoot complex issues remotely by fetching logs/config & running commands on devices



SECURITY ACROSS ALL DEVICES

Get notified when device configurations are changed from their optimal settings. Remotely apply firmware updates securely over the air and ensure only fully tested app versions (eg. Zoom client) are deployed on your devices. User, Password and Certificate management across devices.



AUTOMATED ROOM SWEEPS

Make manual room sweeps or daily check-outs a thing of the past. Automated room sweeps can be scheduled to run before start of business to conduct an ad-hoc meeting in the room to ensure every single device works fine as part of the collaboration suite.



ENTERPRISE INTEGRATIONS

Integrate Alerts into Email/Slack/Teams or other communication channels or tie into Incident Ticketing workflows (eg. ServiceNOW) for seamless operations. Deliver exceptional experiences by integrating with Calendars, HVAC and other building controls



ISSUE ANALYSIS & METRICS

Track Uptime of Rooms, Mean Time To Resolve issues and Mean Time Between Failures. AI-driven predictive failure analysis of devices, sensors, and preventative maintenance insights to schedule repairs & version upgrades.



USAGE & PLANNING INSIGHTS

Analyze Health, Utilization, Availability and Occupancy patterns across Room types, device models, firmware versions and locations. Planning Inputs for hardware/software refreshes, equipment purchases for new sites/rooms.



ASSET MANAGEMENT

Maintain up-to-date asset information on all equipment and track transient & permanent movement of devices. Track warranty, support and license information



WIDEST COVERAGE & SCALABLE

Support all popular collaboration software (Zoom, Teams, Webex) and Devices from any vendor. Scalable to tens of thousands of conference rooms.



Have questions? Contactus@smarthub.ai



www.smarthub.ai



SmartHub.ai

SmartHub.ai is a fast-growing spin-off from VMware, headquartered in Bay Area, CA with offices in Seattle and Bangalore. With strategic investments from leaders in infrastructure management & edge computing, SmartHub.ai is redefining the Enterprise Edge IoT space. SmartHub INFER™ & SmartHub NeuralEdge™, specifically designed for the edge & AI workloads, is a set of AI-powered S/W products that accelerate edge endpoint management & intelligence. We help companies simplify the complexity of Enterprise IoT Edge lifecycle management, break data silos and leverage your edge investments to achieve meaningful outcomes like Zero downtime, real-time health monitoring of your edge infrastructure, higher productivity, better operational efficiencies, continuous compliance, and risk management